

Exchange or Return Form

At Mox we want you to be completely happy with your purchase. If for some reason you are not happy with your on-line purchase you can exchange or refund within 14 days in accordance with our Exchange or Return Policy. If you made a combined order with friends, please ensure all exchanges are processed on one form. To make an exchange or return, please follow the following steps:

1. If you are exchanging please use the 'Contact Us' page on our website to check the availability of your new size and colour before returning your item/s. If you are requesting a refund you do not need to complete this step.
2. Print and complete this Exchange or Return form.
3. Mail your shoes with all original packing, receipt and completed Exchange or Return form to:
Mox online Pty Ltd
PO Box 517
Willoughby NSW 2068

For your own peace of mind, we suggest return via trackable parcel post.

In accordance with our Exchange or Return Policy we do not offer exchange on international orders.

Order Number: (top right hand corner of invoice)	
Name:	
Contact email or phone:	

Item/s you are returning:

Colour	Size	Quantity	\$Price
Total			

Item/s you would like to order:

Colour	Size	Quantity	\$Price
Total			

Please tick to indicate how you would like to your receive your refund (if you are exchanging you do not need to complete this section):

Tick for Mox gift certificate	<input type="checkbox"/>
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Tick for refund. Your refund will be reversed via your original method of payment method.	<input type="checkbox"/>
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OFFICE USE ONLY:			
Date received:		Total refunded	
Date processed:		Signature:	